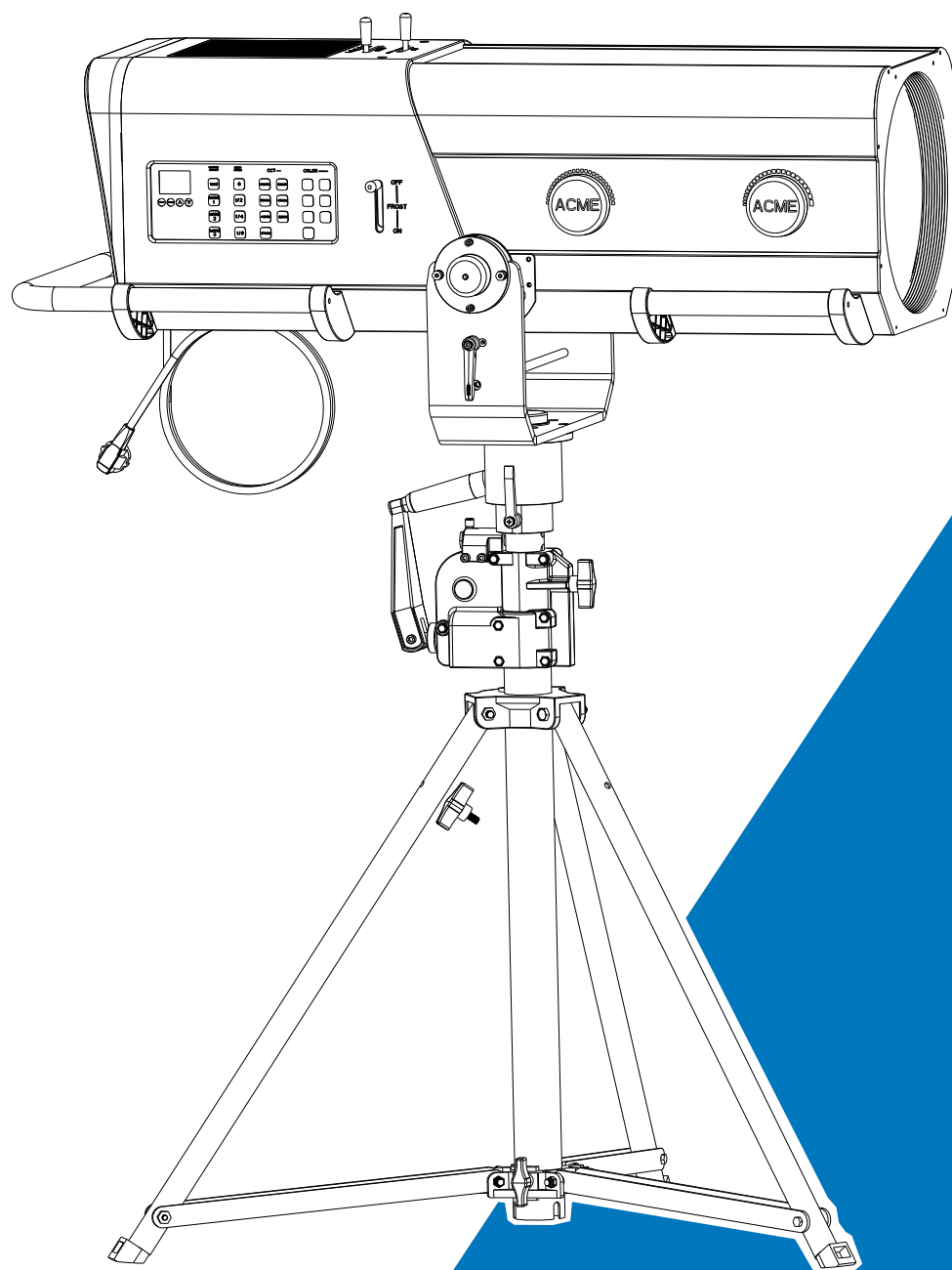


# ACME<sup>®</sup>

## COMET



## User Manual

Please read the instruction carefully before use

# CONTENTS

01/ Safety Instructions.....	2
02/ Technical Specifications .....	4
03/ Control Panel.....	6
04/ Fixture Installation.....	8
05/ How To Set The Unit.....	10
5.1 Main Functions .....	10
5.2 Home Position Adjustment .....	20
06/ Control By Universal DMX Controller.....	22
6.1 DMX512 Connection.....	22
6.2 Address Setting.....	23
6.3 DMX512 Configuration .....	23
07/ Error Information .....	25
08/ Troubleshooting .....	29
09/ Fixture Cleaning.....	30

## 01/ Safety Instructions



Please read the instruction carefully which includes important information about the installation, usage and maintenance.

### WARNING

Please keep this User Guide for future consultation. If you sell the unit to another user, be sure that they also receive this instruction manual.

#### Important:

**Damages caused by the disregard of this user manual are not subject to warranty. The dealer will not accept liability for any resulting defects or problems.**

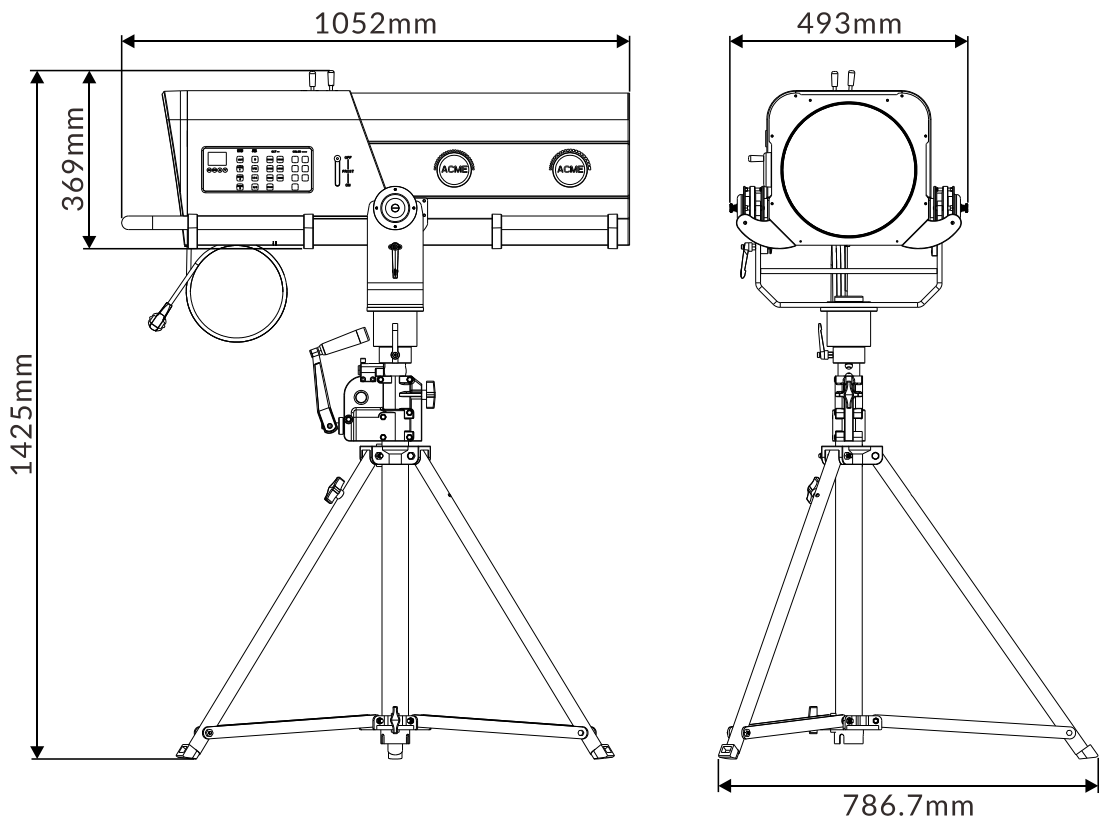
- Unpack and check carefully to ensure that there is no transportation damage before using the unit.
- This product is for indoor use only. Use only in a dry location.
- DO install and operate by qualified operator.
- DO NOT allow children to operate the fixture.
- Use safety chain when fixing the unit. Handle the unit by carrying its base instead of head only.
- The unit must be installed in a location with adequate ventilation, at least 50cm from adjacent surfaces.
- Be sure that no ventilation slots is blocked, otherwise the unit will be overheated.
- Before operation, ensure that you are connecting this product to the proper voltage in accordance with the specifications in this manual or on the product's specification label.
- It's important to ground the yellow/green conductor to earth in order to avoid electric shock.
- Minimum ambient temperature TA: 0°C. Maximum ambient temperature TA: 40°C. Do not operate this product at a lower or higher temperature.
- DO NOT connect the device to any dimmer pack.
- Keep flammable materials away from the fixture while operating to avoid fire hazard.
- Make sure the power cord is not crimped or damaged; replace it immediately if damaged.
- Unit's surface temperature may reach up to 75°C. DO NOT touch the housing bare-handed during its operation.
- Avoid any flammable liquids, water or metal from entering the unit. Once it happens, cut

off the mains power immediately.

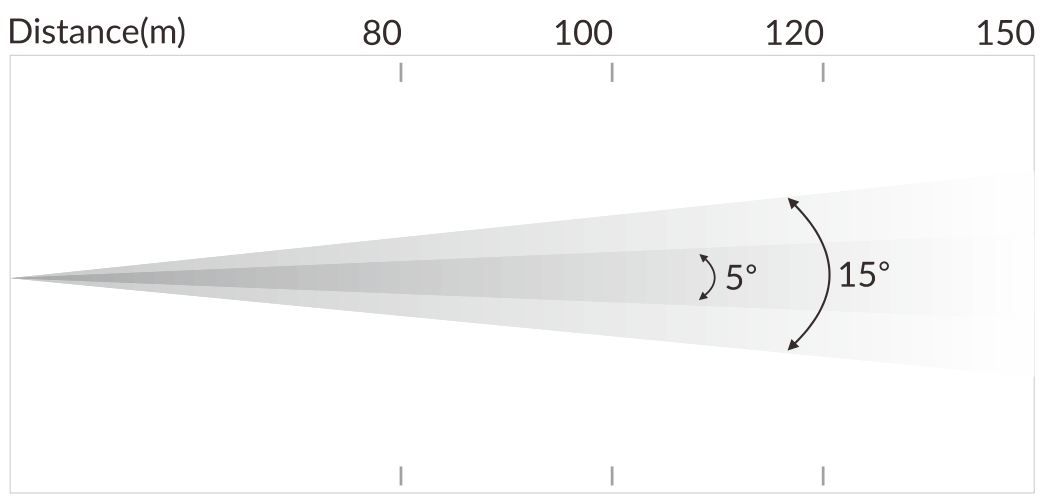
- DO NOT operate in a dirty or dusty environment. DO clean the fixture regularly.
- DO NOT touch any wire during operation as there might be a hazard of electric shock.
- Avoid entanglement of the power cord with other wires.
- The minimum distance to objects/surface must be more than 5 meters.
- In the event of serious operating problem, stop using the unit immediately.
- Never turn on and off the unit time after time.
- The housing, the lenses, or the ultraviolet filter must be replaced if they are visibly damaged.
- DO NOT open the housing as there are no user serviceable parts inside.
- DO NOT attempt to operate this unit if it becomes damaged. DO NOT attempt any repairs yourself. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center if needed.
- Disconnect this product from its power source before servicing.
- DO use the original packaging if the device is to be transported.
- Avoid direct eye exposure to the light source while the product is on.
- DO NOT operate this product if you see damage on the housing, shields, or cables. Have the damaged parts replaced by an authorized technician at once.

## 02/ Technical Specifications

<b>Power Voltage</b>	180-240V~ 50/60Hz	
<b>Power Consumption</b>	2180W	
<b>Light Source</b>	SCL1800-65-R95	
<b>Color Temperature</b>	6000K	
<b>Zoom Range</b>	5°-15°	
<b>Dimmer/Strobe</b>	0-100% smooth dimming; outstanding strobe effect with variable speed	
<b>Control</b>	DMX Channel	7 Channels
	Control Mode	DMX512
		RDM
		Manual Control
		Touch Screen
Firmware Upgrade	Firmware Upgrade via DMX link	
<b>Construction</b>	Display	LCD display
	Data In/Out	3-pin XLR (5-pin XLR is optional)
	Power In/Out	Power Cord in
	Protection Rating	IP20
<b>Features</b>	Color Rendering: Ra≥95, R9≥90, R15≥95, TLCI≥95, CCI: 0-1.2G	
	1 x color wheel: 6 colors	
	1 x color temperature wheel: 6 color temperature plates	
	1 x minus green wheel: 3 minus-green plates	
	Power Mode: three power modes	
	Manually adjust dimmer	
	Manually adjust frost, focus, zoom and iris	
<b>Dimensions</b>	786.7x1052x1425mm	31"x41.4"x56.1" in
<b>Weight</b>	74.5kgs	164.2lbs

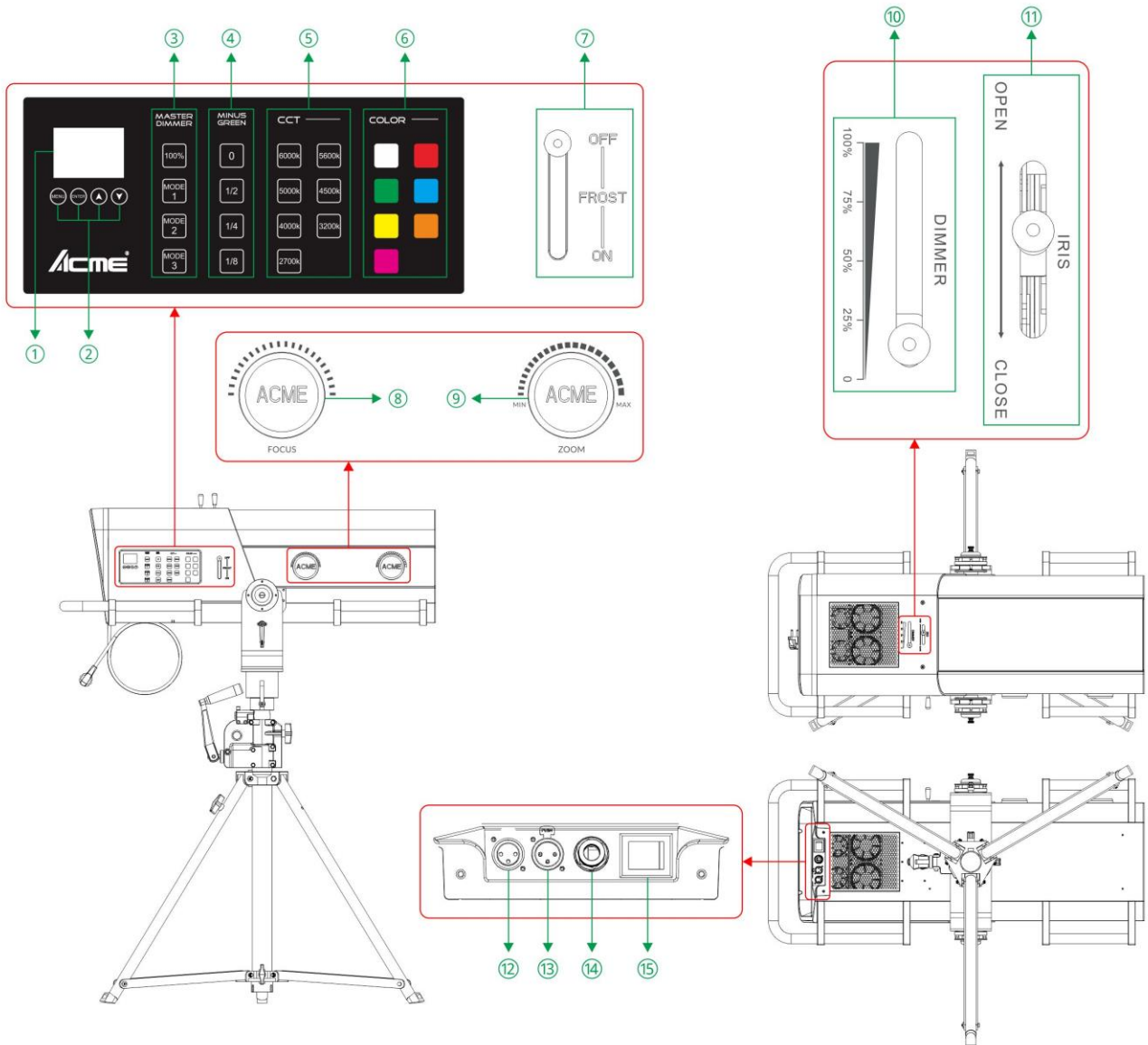


**Photometric Diagram:**



5° Lux	978	626	435	278
Diameter(m)	7.0	8.7	10.5	13.1
15° Lux	111	71	49	32
Diameter(m)	21.4	26.3	31.6	39.5

## 03/ Control Panel



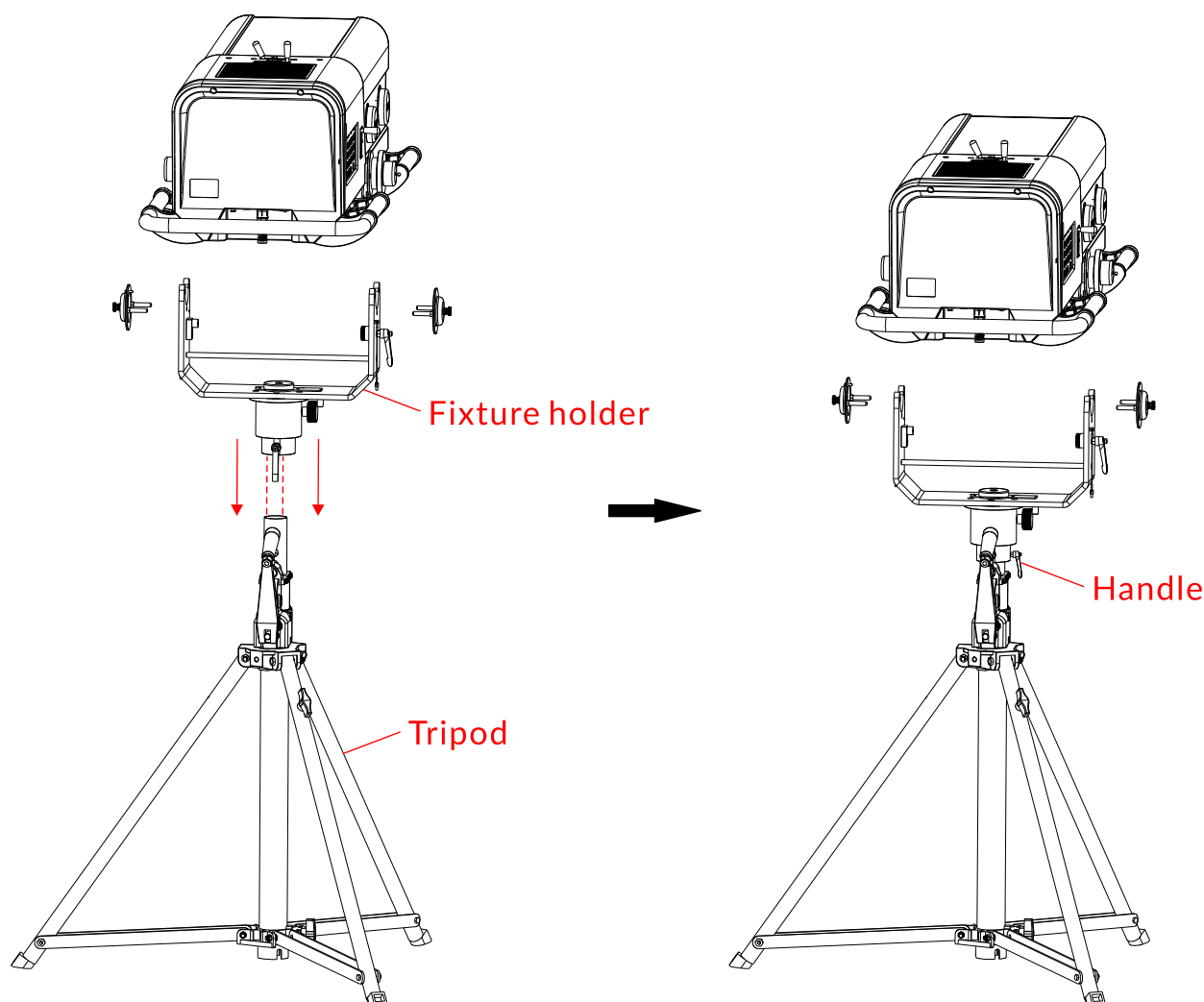
1. Display	To show the various menus and the selected function	
2. Buttons	MENU	To enter into move backward or leave the menu
	▲ UP	To go backward to move up in the menu
	▼ DOWN	To go forward to move down in the menu
	ENTER	To perform the desired functions
3. MASTER DIMMER	100%	Full power
	MODE 1	Power mode 1
	MODE 2	Power mode 2
	MODE 3	Power mode 3
4. MINUS GREEN	3 minus-green modes	
5. CCT	7 color temperatures are available.	
6. COLOR	6 colors and white are available.	
7. FROST	Manually adjust the frost value	
8. FOCUS	Manually adjust the focus value	
9. ZOOM	Manually adjust the zoom value	
10. DIMMER	Manually adjust the dimmer value	
11. IRIS	Manually adjust the iris value	
12. DMX IN	For DMX512 link, use 3-pin XLR cable to link the unit and DMX controller to input DMX signal (5-pin XLR cable is optional)	
13. DMX OUT	For DMX512 link, use 3-pin XLR cable to link the next units to output DMX signal (5-pin XLR cable is optional)	
14. POWER	To connect to supply power	
15. POWER SWITCH	Turns on/off the power	



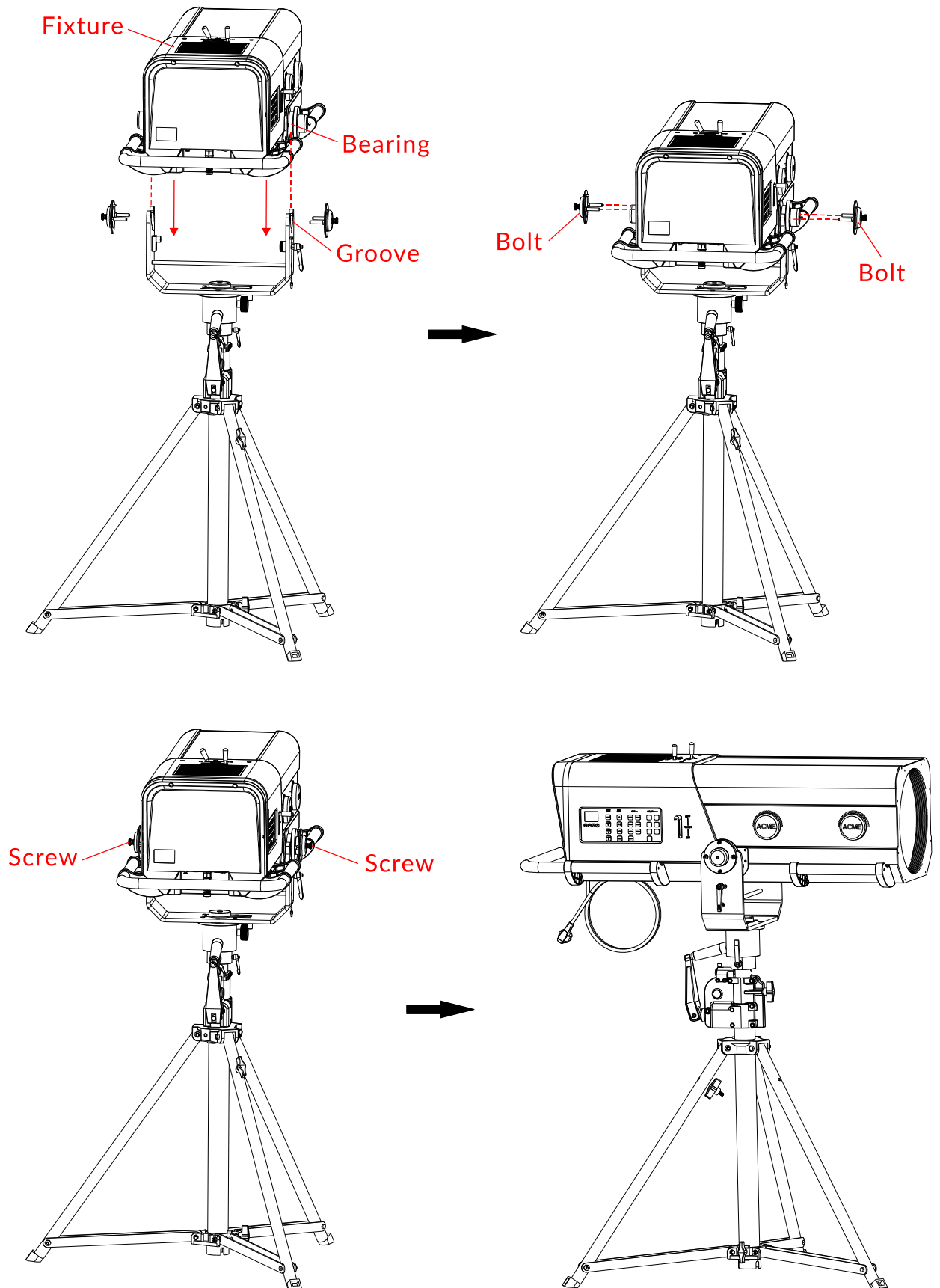
## 04/ Fixture Installation

- ▶ DO install and operate by qualified operator. Fixture(s) should be installed in areas outside walking paths, seating areas, or away from areas where unauthorized personnel might reach the fixture by hand. NEVER stand directly below the fixture(s) when rigging, removing or servicing.
- ▶ Always ensure that the unit is firmly fixed to avoid vibration and slipping off during operation. Ensure that the trussing or area of installation must be able to hold 10 times the weight without any deformation. Always attach a safety cable that can hold at least 12 times the weight of the fixture whenever installing this fixture in a suspended environment to ensure that the fixture will not fall if the clamp fails.

1. Align the column of the fixture holder with the column of the tripod and insert it, then lock the handle.



2. Align the bearing of the fixture with the groove of the fixture holder, then align the bolts with the bolt holes and insert them, and lock two screws. The tripod is installed.



## 05/ How To Set The Unit

### 5.1 Main Functions

- ▶ To access the control menus, press the [MENU] button.
- ▶ Navigate the menu structure, using the [ENTER], [▲ UP] and [▼ DOWN] buttons.
- ▶ To select a menu option or to confirm a selection, press the [ENTER] button.
- ▶ To return to a higher level in the menu structure without making a change, press the [MENU] button, or wait 30 seconds.

When the 'Auto Lock Screen' menu is set to 'Yes', the screen will be automatically locked if there is no operation for 30 seconds, and can be unlocked by long-pressing the [MENU] button.

The main functions are shown below:

MENU	SUBMENU	OPTIONS		
DMX Settings	DMX Address	1-506 (7 CH)	(Default=1)	
	DMX Channel Mode	Mode 1 (7)		
	No DMX Status	Blackout		
		Hold		
		Manual		
View DMX Value				
Fixture Settings	Dimmer Speed	Fast		
		Smooth		
	Dimmer Curve	Linear		
		Square Law		
		Inv SQ Law		
		S Curve		
	Button Setting	Button 1 Button 2 Button 3	10%	
			20%	
			30%	
			40%	
			50%	
60%				
70%				
80%				
90%				

MENU	SUBMENU	OPTIONS		
	Iris Small Light Off	No		
		Yes		
	Auto Lock Screen	No		
		Yes		
	LED Refresh Rate	900Hz		
		1000Hz		
		1100Hz		
		1200Hz		
		1300Hz		
		1400Hz		
		1500Hz		
		2500Hz		
		4000Hz		
		5000Hz		
		6000Hz		
10KHz				
15KHz				
20KHz				
25KHz				
Display Settings	Display Invert	No		
		Yes		
	Backlight Intensity	1-10	(Default=10)	
	Temperature Unit	°C		
		°F		
	Language	English		
Chinese				
Fixture Test	Auto Test			
Fixture Information	Fixture Use Hour			
	LED Use Time			
	Temperature		Current	Max temp
		Led		
	Fan State	HeadFan 1		
		HeadFan 2		
		HeadFan 3		
		HeadFan 4		
		HeadFan 5		
		HeadFan 6		
HeadFan 7				

MENU	SUBMENU	OPTIONS		
		HeadFan 8		
		HeadFan 9		
		HeadFan 10		
		HeadFan 11		
	Firmware Version			
	RDM UID			
	Error Logs	Fixture Errors		
Reset Error Logs		No		
		Yes	Password=050	
Reset Function	All Reset	No		
		Yes		
Special Function	Factory Settings	No		
		Yes		

### DMX Settings

Enter the control menu and select **DMX Settings**, press ENTER. Use the UP/DOWN button to select **DMX Address**, **DMX Channel Mode**, **No DMX Status** or **View DMX Value**.

### DMX Address

Select **DMX Address**, press ENTER.

Use UP/DOWN button to select an address, confirm your selection with ENTER.

CHANNEL MODE	DMX ADDRESS
Mode 1 (7)	1-506

To exit the menu, press MENU, or wait 30 seconds.

### DMX Channel Mode

Select **DMX Channel Mode**, press ENTER.

Use UP/DOWN button to select **Mode 1 (7)**, confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## No DMX Status

Select **No DMX Status**, press ENTER.

Use UP/DOWN button to select one of the following status:

**Blackout** (Fixture blacks out if DMX signal stops)

**Hold** (The device continues to operate in the current mode with the last active DMX values until the signal returns)

**Manual**

Confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## View DMX Value

Select **View DMX Value**, press ENTER.

Use UP/DOWN button to select the desired DMX channel, for which the value is to be displayed.

To exit the menu, press MENU, or wait 30 seconds.

## Fixture Settings

Enter the control menu and select **Fixture Settings**, press ENTER. Use the UP/DOWN button to select **Dimmer Speed**, **Dimmer Curve**, **Button Setting**, **Iris Small Light Off**, **Auto Lock Screen** or **LED Refresh Rate**.

## Dimmer Speed

Select **Dimmer Speed**, press ENTER.

Use UP/DOWN button to select **Fast** or **Smooth**, confirm your selection with ENTER.

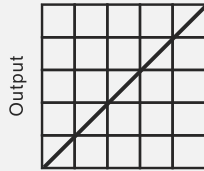
To exit the menu, press MENU, or wait 30 seconds.

## Dimmer Curve

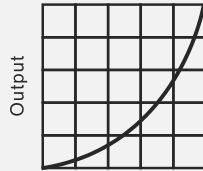
Select **Dimmer Curve**, press ENTER.

Use UP/DOWN button to select **Linear**, **Square Law**, **Inv SQ Law** or **S Curve**, confirm your selection with ENTER.

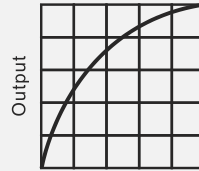
### Dimmer Modes



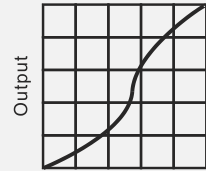
Optically Linear



Square Law



Inverse Square Law



S-curve

To exit the menu, press MENU, or wait 30 seconds.

## Button Setting

Select **Button Setting**, press ENTER.

Use UP/DOWN button to select **Button 1**, **Button 2** or **Button 3**, confirm your selection with ENTER.

Use UP/DOWN button to select **10%**, **20%**, **30%**, **40%**, **50%**, **60%**, **70%**, **80%** or **90%**, confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## Iris Small Light Off

Select **Iris Small Light Off**, press ENTER.

Use UP/DOWN button to select **No** (when iris shrinks to the minimum, the led stays on) or **Yes** (when iris shrinks to the minimum, the led turns off), confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## Auto Lock Screen

Select **Auto Lock Screen**, press ENTER.

Use UP/DOWN button to select **No** (the screen and control panel will not lock) or **Yes** (the screen and control panel will automatically lock after 30 seconds of no operation), confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## LED Refresh Rate

Select **LED Refresh Rate**, press ENTER.

Use UP/DOWN button to select **900Hz, 1000Hz, 1100Hz, 1200Hz, 1300Hz, 1400Hz, 1500Hz, 2500Hz, 4000Hz, 5000Hz, 6000Hz, 10KHz, 15KHz, 20KHz or 25KHz**, confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## Display Settings

Enter the control menu and select **Display Settings**, press ENTER. Use the UP/DOWN button to select **Display Invert, Backlight Intensity, Temperature Unit or Language**.

### Display Invert

Select **Display Invert**, press ENTER.

Use UP/DOWN button to select **No** (display normal) or **Yes** (display inverted), confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

### Backlight Intensity

Select **Backlight Intensity**, press ENTER.

Use UP/DOWN button to select a value between **1** (dark) and **10** (bright), confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

### Temperature Unit

Select **Temperature Unit**, press ENTER.

Use UP/DOWN button to select **°C** or **°F**, confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.



## Language

Select **Language**, press ENTER.

Use UP/DOWN button to select **English** or **Chinese**, confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

## Fixture Test

Enter the control menu and select **Fixture Test**, press ENTER. Use the UP/DOWN button to select **Auto Test**.

## Auto Test

Select **Auto Test**, press ENTER.

The device immediately performs an automatic self-test.

To end the automatic self-test and exit the menu, press MENU, or wait 30 seconds.

## Fixture Information

Enter the control menu and select **Fixture Information**, press ENTER. Use the UP/DOWN button to select **Fixture Use Hour**, **LED Use Time**, **Temperature**, **Fan State**, **Firmware Version**, **RDM UID** or **Error Logs**.

## Fixture Use Hour

Select **Fixture Use Hour**, press ENTER.

The operating hours is displayed.

To exit the menu, press MENU, or wait 30 seconds.

## LED Use Time

Select **LED Use Time**, press ENTER.

The led operating hours is displayed.

To exit the menu, press MENU, or wait 30 seconds.

## Temperature

Select **Temperature**, press ENTER.

The device temperature is displayed.

To exit the menu, press MENU, or wait 30 seconds.

## Fan State

Select **Fan State**, press ENTER.

The fan status is displayed.

To exit the menu, press MENU, or wait 30 seconds.

## Firmware Version

Select **Firmware Version**, press ENTER.

The firmware version is displayed.

To exit the menu, press MENU, or wait 30 seconds.

## RDM UID

Select **RDM UID**, press ENTER.

The RDM UID is displayed.

To exit the menu, press MENU, or wait 30 seconds.

## Error Logs

Select **Error Logs**, press ENTER.

Use UP/DOWN button to select **Fixture Errors**, confirm your selection with ENTER.

The error list is displayed.

Use UP/DOWN button to select **Reset Error Logs**, confirm your selection with ENTER.

If you wish to reset the relevant error logs, select **Yes**. If you do not wish to reset anything, select **No**. Confirm your selection with ENTER.

If you select **Yes**, use UP/DOWN button to set the password 050, confirm your selection with ENTER. The relevant error logs are reset.

To exit the menu, press MENU, or wait 30 seconds.

## Reset Function

Enter the control menu and select **Reset Function**, press ENTER. Use the UP/DOWN button to select **All Reset**.

### All Reset

Select **All Reset**, press ENTER.

Use UP/DOWN button to select **No** or **Yes** (the device will run built-in program to reset all to their home positions), confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

### Special Function

Enter the control menu and select **Special Function**, press ENTER. Use the UP/DOWN button to select **Factory Settings**.

### Factory Settings

Select **Factory Settings**, press ENTER.

If you wish to reset the device to the factory settings, select **Yes**. If you do not wish to reset anything, select **No**. Confirm your selection with ENTER.

To exit the menu, press MENU, or wait 30 seconds.

**RDM functions: Certain menus of the device and functions can be called up via the RDM protocol.**

The parameter IDs are implemented as follows for different commands:

Parameter ID	Command 'Discovery'	Command 'Set'	Command 'Get'
DISC_UNIQUE_BRANCH	✓		
DISC_MUTE	✓		
DISC_UN_MUTE	✓		
DEVICE_INFO			✓
SUPPORTED_PARAMETERS			✓
SOFTWARE_VERSION_LABEL			✓
DMX_START_ADDRESS		✓	✓
IDENTIFY_DEVICE		✓	✓
DEVICE_MODEL_DESCRIPTION			✓
PARAMETER_DESCRIPTION			✓
MANUFACTURER_LABEL			✓
DEVICE_LABEL		✓	✓
FACTORY_DEFAULTS		✓	✓
BOOT_SOFTWARE_VERSION_ID			✓
BOOT_SOFTWARE_VERSION_LABEL			✓
DMX_PERSONALITY		✓	✓
DMX_PERSONALITY_DESCRIPTION			✓
SLOT_INFO			✓
SLOT_DESCRIPTION			✓
SENSOR_DEFINITION			✓
SENSOR_VALUE			✓
DEVICE_HOURS			✓
LAMP_HOURS			✓
RESET_DEVICE		✓	

✓ -Command implemented for the respective parameter ID

## 5.2 Home Position Adjustment

- ▶ To access the control menus, press the [MENU] button.
- ▶ To access the offset menus, long-press the [ENTER] button.
- ▶ Navigate the offset menus, using the [ENTER], [▲ UP] and [▼ DOWN] buttons.
- ▶ To select a menu option or to confirm a selection, press the [ENTER] button.
- ▶ To return to a higher level in the menu structure without making a change, press the [MENU] button, or wait 30 seconds.

OFFSET MENU	VALUES
Frequency(Hz)	1072~1327
Minus Green	-128~127
Cto	-128~127
Color	-128~127
Focus	-128~127
Zoom	-128~127

### Frequency(Hz)

Select **Frequency(Hz)**, press ENTER.

Use UP/DOWN button to select a value, confirm your selection with ENTER.

To exit the offset menu, press MENU, or wait 30 seconds.

Frequency	VALUES
900Hz	772~1027
1000Hz	872~1127
1100Hz	972~1227
1200Hz	1072~1327
1300Hz	1172~1427
1400Hz	1272~1527
1500Hz	1372~1627
2500Hz	2372~2627
4000Hz	3872~4127
5000Hz	4872~5127
6000Hz	5872~6127
10000Hz	9872~10127
15000Hz	14872~15127
20000Hz	19872~20127
25000Hz	24872~25127

## Minus Green

Select **Minus Green**, press ENTER.

Use UP/DOWN button to select a value between -128 and 127, confirm your selection with ENTER.

To exit the offset menu, press MENU, or wait 30 seconds.

## Cto

Select **Cto**, press ENTER.

Use UP/DOWN button to select a value between -128 and 127, confirm your selection with ENTER.

To exit the offset menu, press MENU, or wait 30 seconds.

## Color

Select **Color**, press ENTER.

Use UP/DOWN button to select a value between -128 and 127, confirm your selection with ENTER.

To exit the offset menu, press MENU, or wait 30 seconds.

## Focus

Select **Focus**, press ENTER.

Use UP/DOWN button to select a value between -128 and 127, confirm your selection with ENTER.

To exit the offset menu, press MENU, or wait 30 seconds.

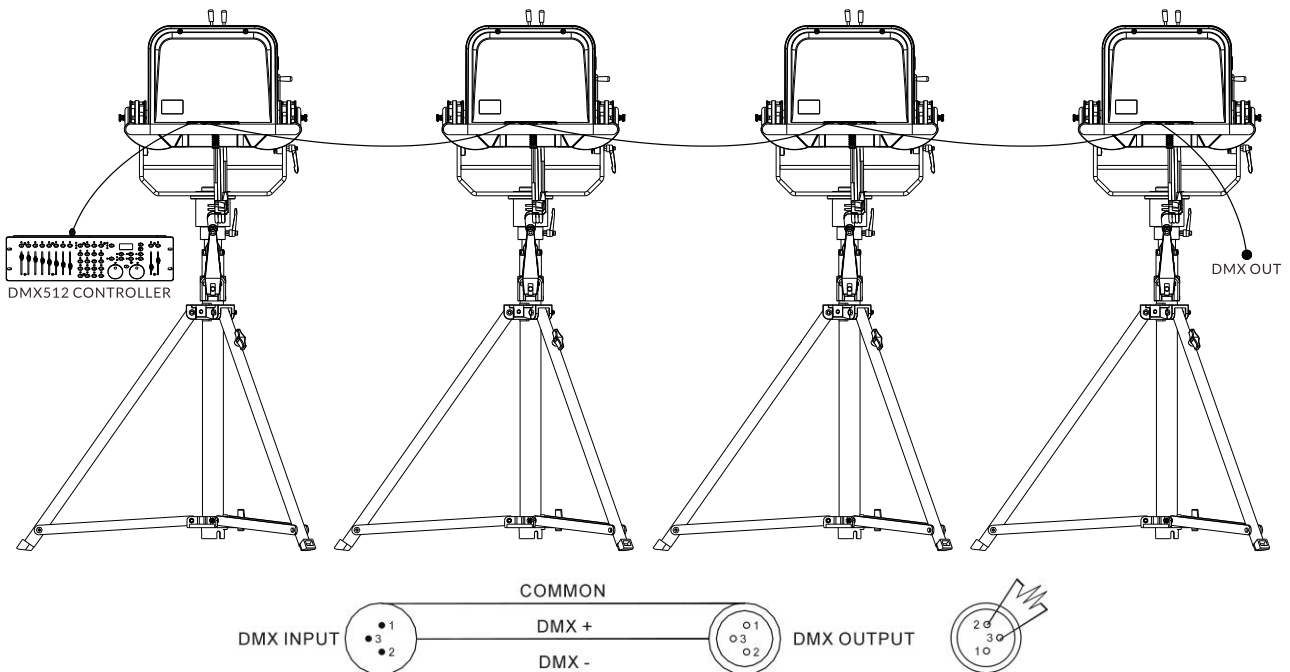
## Zoom

Select **Zoom**, press ENTER.

Use UP/DOWN button to select a value between -128 and 127, confirm your selection with ENTER.

To exit the offset menu, press MENU, or wait 30 seconds.

### 6.1 DMX512 Connection



1. At last unit, the DMX cable has to be terminated with a terminator. Solder a 120-ohm 1/4W resistor between pin 2(DMX-) and pin 3(DMX+) into a 3-pin XLR-plug and plug it in the DMX-output of the last unit.
2. Connect the unit together in a “daisy chain” by XLR plug cable from the output of the unit to the input of the next unit. The cable can only be used in series and cannot be connected in parallel. DMX 512 is a very high-speed signal. Inadequate or damaged cables, soldered joints or corroded connectors can easily distort the signal and shut down the system.
3. The DMX output and input connectors are pass-through to maintain the DMX circuit, when one of the units' power is disconnected.
4. Each lighting unit needs to have a DMX address to receive the data by the controller. The address number is between 1-512.
5. The end of the DMX 512 system should be terminated to reduce signal errors.
6. 3 pin XLR connectors are more popular than 5 pins XLR.
  - 3 pin XLR: Pin 1: GND, Pin 2: Negative signal (-), Pin 3: Positive signal (+)
  - 5 pin XLR: Pin 1: GND, Pin 2: Negative signal (-), Pin 3: Positive signal (+), Pin4, Pin5 not used.

## 6.2 Address Setting

If you use a universal DMX controller to control the units, you have to set DMX address between 1 and 512 so that the units can receive DMX signal.

Press the MENU button to access the control menus, select DMX Settings, press the ENTER button to confirm. Use the UP/DOWN button to select DMX Address, press the ENTER button to confirm, the present address will show on the display. Use the UP/DOWN button to adjust the address between 001 and 512, press the ENTER button to store. To exit the menu, press MENU, or wait 30 seconds.

Please refer to the following diagram to address your DMX512 channel for the first 4 units.

Channel Mode	Unit 1 Address	Unit 2 Address	Unit 3 Address	Unit 4 Address
7 channels	1	8	15	22

## 6.3 DMX512 Configuration

Please control the fixture by referring to the configurations below.

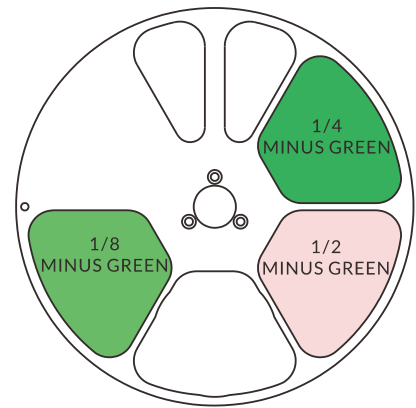
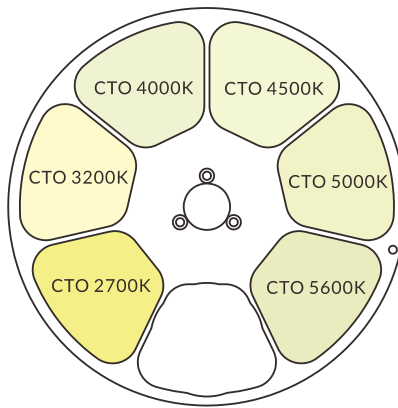
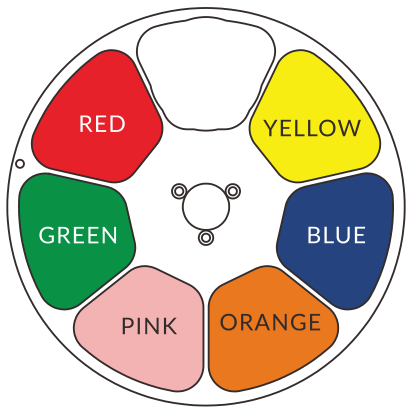
### Attentions:

- ▶ The unit will maintain the last condition until reset if you cut-off the DMX signal.
- ▶ For the channel Function, keep the value for about 3 seconds, then the corresponding function will take into effect.



7 Channels (Mode 1):

CHANNEL	VALUE	FUNCTION
1	000-007	<b>CCT</b> 6000K
	008-048	5600K
	049-089	5000K
	090-130	4500K
	131-171	4000K
	172-212	3200K
	213-255	2700K
2	000-007	<b>COLOR WHEEL</b> Open
	008-016	Color 1
	017-025	Color 2
	026-034	Color 3
	035-043	Color 4
	044-052	Color 5
	053-063	Color 6
	064-127	Open
	128-189	Clockwise Rotation, Fast to Slow
	190-193	Stop
194-255	Counter-Clockwise Rotation, Slow to Fast	
3	000-015	<b>MINUS GREEN</b> 0
	016-031	1/2
	032-047	1/4
	048-063	1/8
	064-255	Null
4	000-255	<b>ZOOM</b> Narrow→Wide
5	000-255	<b>FOCUS</b> 0%→100%
6	000-007	<b>STROBE</b> Close
	008-015	Open
	016-131	Strobe from Slow to Fast
	132-139	Open
	140-181	Fast Open Slow Close from Slow to Fast
	182-189	Open
	190-231	Slow Open Fast Close from Slow to Fast
	232-239	Open
	240-247	Random Strobe from Slow to Fast
248-255	Open	
7	000-255	<b>DIMMER</b> 0%→100%



## 07/ Error Information

Error codes are shown continuously in the display when the fixture fails and they will not disappear until the fixture is repaired.

### CPU-B/C/D/E Error

Check whether the 485 (DATA) leads on the PCB board are installed in place or disconnected.

Check whether the related 485 (DATA) signal circuit on the PCB board is damaged.

### LED Temp. Error

Check whether the temperature detecting board is normal.

Check whether the components of the temperature detecting board are damaged.

Check whether the lead on the temperature detecting board is installed in place or disconnected.

### LED Timeout Use

### LED Too Hot Off

When the fixture temperature reaches 87°C, it will automatically turn off to protect the fixture.

## Minus Green Reset Err

Check whether the position of the minus green wheel where the magnet is installed falls off or is damaged.

Check whether there are obstacles in the minus green wheel operating range.

Check whether the Hall element on the minus green wheel is damaged.

Check whether the lead connecting the Hall element on the minus green wheel and the PCB board is in poor contact or disconnected.

Check whether the motor on the minus green wheel is damaged.

Check whether the related circuit of the motor drive board on the minus green wheel is damage.

## Cto Reset Error

Check whether the position of the cto wheel where the magnet is installed falls off or is damaged.

Check whether there are obstacles in the cto wheel operating range.

Check whether the Hall element on the cto wheel is damaged.

Check whether the lead connecting the Hall element on the cto wheel and the PCB board is in poor contact or disconnected.

Check whether the motor on the cto wheel is damaged.

Check whether the related circuit of the motor drive board on the cto wheel is damage.

## Color Reset Fail

Check whether the position of the color wheel where the magnet is installed falls off or is damaged.

Check whether there are obstacles in the color wheel operating range.

Check whether the Hall element on the color wheel is damaged.

Check whether the lead connecting the Hall element on the color wheel and the PCB board is in poor contact or disconnected.

Check whether the motor on the color wheel is damaged.

Check whether the related circuit of the motor drive board on the color wheel is damage.

## Focus Reset Fail

Check whether the position of the focus where the magnet is installed falls off or is damaged.

Check whether there are obstacles in the focus operating range.

Check whether the Hall element on the focus is damaged.

Check whether the lead connecting the Hall element on the focus and the PCB board is in poor contact or disconnected.

Check whether the motor on the focus is damaged.

Check whether the related circuit of the motor drive board on the focus is damage.

## Zoom Reset Fail

Check whether the position of the zoom where the magnet is installed falls off or is damaged.

Check whether there are obstacles in the zoom operating range.

Check whether the Hall element on the zoom is damaged.

Check whether the lead connecting the Hall element on the zoom and the PCB board is in poor contact or disconnected.

Check whether the motor on the zoom is damaged.

Check whether the related circuit of the motor drive board on the zoom is damage.

## HeadFan 1/2/3/4/5/6/7/8/9/10/11 Start Err

Check whether the fan is not running.

Check whether the fan leads are installed in place or disconnected.

Check whether the fan is damaged.

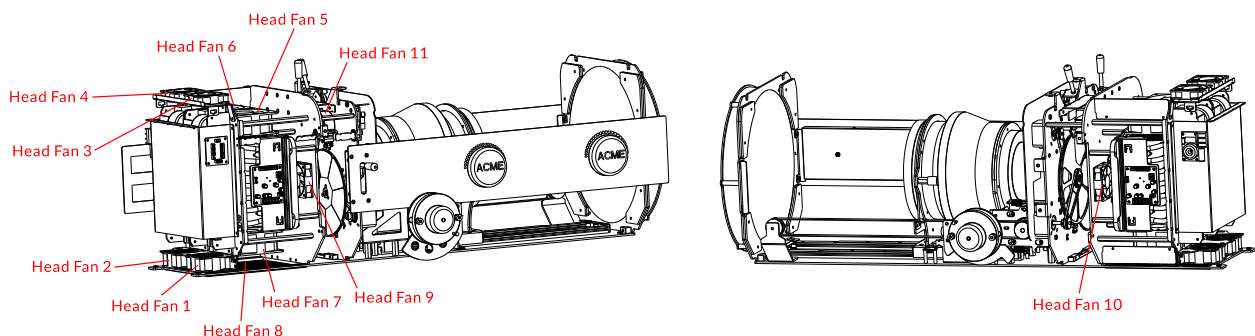
Check whether there are obstacles in the fan operating range.

## HeadFan 1/2/3/4/5/6/7/8/9/10/11 Stop Err

Check whether the fan circuit on the motherboard breaks down.

Check whether the component is damaged.

## The position of each fan of the fixture:



## 08/ Troubleshooting

---

Following are a few common problems that may occur during operation. Here are some suggestions for troubleshooting:

### **A. The unit does not work, no light and the fan does not work**

- ▶ Check the connected power.
- ▶ Measure the voltage.
- ▶ Check the power indicator to see whether it can be lit up or not.

### **B. Not responding to the DMX controller**

- ▶ Check whether the DMX connectors and the DMX cables are connected correctly.
- ▶ Check whether the DMX address is correctly set.
- ▶ If the intermittent DMX signal problem occurs, check whether the XLR socket and the signal cable are well connected.
- ▶ Try it with another DMX controller.
- ▶ Check whether the DMX cables run near or alongside to the high-voltage cables, which may damage or interfere with the signal circuit.

### **C. One of the channels is not working well**

- ▶ The stepper motor might be damaged or the cable connected to the PCB might be broken.
- ▶ The motor's drive IC on the PCB might be out of condition.

## 09/ Fixture Cleaning

---

It is absolutely essential that the fixture is kept clean to ensure the maximum light-output and allow the fixture to function reliably throughout its life. The fixture must be cleaned regularly to avoid dust, dirt and smoke-fluid residues building up on or within the fixture. The cleaning frequency depends on the application environment. Clean the fixture immediately if the dust enters it to avoid damage to the optical lens due to excessive dust.

- ▶ A soft lint-free cloth moistened with any good glass cleaning fluid is recommended, under no circumstances should solvents be used.
- ▶ Always dry the parts carefully.
- ▶ Clean the external optical lens at least every 20 days.



---

[www.acmelighting.com](http://www.acmelighting.com)